



Technical Product Bulletin

Part No. **41077020**

Product: ECU Repair

Electronic **C**ontrol **U**nit – Repair Service

We can offer a repair service on a wide range of ECUs.

Please have the following information BEFORE contacting the ECU department.

- 1) **Manufacturer of ECU**
- 2) **All of the part numbers from the original ECU**
- 3) **Vehicle registration number**
- 4) **Fault details & Codes**

Once you have this information please email colin.downie@eurocarparts.com

Your enquiry will then be processed by the ECU Department. If the ECU can be tested/repaired by one of our suppliers then you will be emailed a part number to quote you're customer a price on. If you're customer would like to go ahead then an IBO number needs to be raised against the part number and emailed back. The paperwork will then be processed and sent back to the sales person along with any special instructions (for example if the ignition key and transponder ring needs to be sent with the ECU). The paperwork and ECU should then be sent to the specified supplier for testing.

Every ECU is tested by our suppliers before a repair can be carried out. You will be informed of the fault to confirm if your customer would like to go ahead with the repair. If your customer then decides not to continue with the repair then a testing fee will be charged normally £60 plus VAT (This covers the test & administration)

When the ECU is returned, email the supplier paperwork to colin.downie@eurocarparts.com enabling us to book the ECU repair on to your stock for you to invoice to your customer.

Under no circumstances should any ECU's be returned to a customer without it being booked on to the system and invoiced to your customer.

Date Created: 22/08/13

Ref No: 41022336

For any additional information or comments please contact the relevant Product Manager or email topcat@eurocarparts.com

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